



Dear Term-Vested Air Liquide Plan Participant,

We understand that your American Air Liquide Holdings, Inc. Retirement Plan benefit is an important part of your retirement income. We want to make sure you have access to your retirement information, and we are pleased to introduce the Air Liquide Pension Self Service website that will provide you access to everything you need as you continue down the path to retirement.

You will continue to have access to our Air Liquide Pension Services call center with the same knowledgeable customer service representatives who are trained on our plan. However, with the new pension website, you will be able to initiate the retirement process and access your information online, improving your retirement experience and giving you the power to own your retirement journey with information at your fingertips. The new pension website will always be available for you when you are ready to learn more about your retirement benefits.

New Employee Pension Self-Service Website Features

Visit the new pension website at **www.eepoint.com/airliquide** for on-demand access to pension information and resources. The new interface is accessible 24/7 and has easy-to-use features that can help you:

- Send, receive, and save documents electronically via the Message Center.
- Update your mailing address and other contact information.
- Download plan related documents and access other online support.
- Estimate your pension benefit.
- Find out when you are eligible to start pension payments.
- Initiate the retirement process when you are ready.

Note: The first time you access the site, you will have to create a username and password by clicking “Register here.” Be sure to save the website address as a bookmark on your browser for easy access to the site in the future.

Your personal information is secured by the latest technology and access to the site is confidential. If you prefer, you can also make changes to your retirement information over the phone.

Need help?

If you have any questions along the way, call the Air Liquide Pension Services at (877) 465-2577, Monday through Friday from 8 a.m. to 6 p.m. CT, to connect with a customer service representative.

Air Liquide is committed to supporting you through your retirement journey and we are excited to provide you with this new personalized access to your pension information. We hope these new tools come in handy when you are ready to start the retirement process.

Sincerely,

Danielle Tolson

Manager, Retirement Programs