



Dear Retired Air Liquide Pension Plan Participant,

We understand that your American Air Liquide Holdings, Inc. Retirement Plan benefit is an important part of your retirement income. We want to make sure you have access to your retirement information, and we are pleased to introduce the Air Liquide Pension Self Service website that will provide tools, resources and online support to make sure you're able to get the help you need.

You will continue to have access to our Air Liquide Pension Services call center with the same knowledgeable customer service representatives who are trained on our plan. However, with the new pension website, you will be able find your information online, improving your retirement experience and giving you the power to own your retirement journey with information at your fingertips.

New Employee Pension Self-Service Website Features

Visit the new pension website at **www.eepoint.com/airliquide** for on-demand access to pension information and resources. The new interface is accessible 24/7 and has easy-to-use features that can help you:

- Send, receive, and save documents electronically via the Message Center.
- Update your mailing address, other contact information and banking information.
- Change your tax withholding elections and generate pension income verifications.
- Download plan related documents and access other online support.

Note: The first time you access the site, you will have to create a username and password by clicking "Register here." Be sure to save the website address as a bookmark on your browser for easy access to the site in the future.

Your personal information is secured by the latest technology and access to the site is confidential. If you prefer, you can also make changes to your retirement information over the phone.

Need help?

Call Air Liquide Pension Services at (877) 465-2577, Monday through Friday from 8 a.m. to 6 p.m. CT, to connect with a customer service representative.

Air Liquide is committed to supporting you through your retirement journey and we are excited to provide you with this new personalized access to your pension information.

Sincerely,

Danielle Tolson

Manager, Retirement Programs